

## We're transforming the Fort Bragg Banking Center to better serve you!

The excitement is building at Savings Bank of Mendocino County! On October 12, 2023, the transformation of the Fort Bragg Banking Center lobby will begin. The hours of operation will remain unchanged during the remodel which is anticipated to continue for four to six months.

The Fort Bragg Banking Center also offers the convenience of Drive-up and Walk-up Tellers Monday – Thursday 8:00am to 5:00pm, Fridays until 6:00pm and Saturdays 9:00am to 2:00pm. ATMs are available any time, and the Night Depository will be accessible from the first drive-up lane or by walking around the front of the building.

"This will be the seventh Savings Bank location to be remodeled", said Denise Roumbanis, Savings Bank Chief Operations Officer. "As with the other locations, the transformation will create a more comfortable and efficient environment for customers and employees and will allow us to provide a new brand of personalized service by spending more time focusing exclusively on our customers' needs."

The new lobby will feature the removal of the physical barriers between staff and customers, creating a more open, comfortable space to do business in. Additionally, routine operational processes are being moved to the back office to support an enhanced customer service experience.

"The employees are excited about the updates that will be made to the Banking Center", said Ryan Blaser, Fort Bragg Banking Center Manager. "The lobby will have a fresh new look and we'll provide the same friendly service that everyone is used to."

For 120 years, Savings Bank of Mendocino County has been the only locally chartered bank and is a strong independent financial institution which provides Mendocino and Lake Counties the dependability of a local community bank.



