



Savings Bank
OF MENDOCINO COUNTY
Member FDIC

707-462-6613 www.savingsbank.com

Our hearts continue to be with those of you who have been affected by the recent fires and we encourage you to contact us right away. We're here to answer your questions and work one-on-one with you to determine how we can best assist you through this difficult time.

Some ways we may be able to assist you:

Homeowners

- Waive late fees if you are unable to make your payment on time.
- Suspend late payment reporting to the Credit Bureaus.
- Make loan modification or repayment plans available.
- Special loan products are available.
- Work with you as you begin to rebuild.

Deposit Account Customers

- Waive the cost of one check order to replace checks that were destroyed.
- Waive the Debit Card reordering fee to replace cards that were destroyed.
- Take into consideration overdraft circumstances and refund overdraft fees.
- Waive stop payment fees.

Safe Deposit Box Customers

- Waive the Safe Deposit Box drilling fee if your key was destroyed in the fire.

Electronic Banking Service Customers

- Waive incoming wire fees for those who have been affected by the fires.

Additionally, in response to the fires we have provided financial support in the amount of \$35,000 to assist with fire relief and recovery in Mendocino and Lake Counties. Our employees have provided volunteer service, donated items and made financial contributions.

We encourage others who wish to make a financial donation to stop by any Savings Bank Branch. Donations may be made to the Community Foundation of Mendocino County Disaster Fund and North Coast Opportunities Lake County Fire Relief Fund.

Fire Relief Resources, Information and Assistance

- Financial assistance provided by the Community Foundation and North Coast Opportunities. Deadline to apply for assistance: November 30, 2017. Applications are available at NCO, 413 N. State St., Ukiah or www.ncoinc.org/2017-fires and at any Savings Bank branch.
- The County of Mendocino website provides a list and links for fire information and resources. <https://www.mendocinocounty.org/Community/Mendocino-County-Fire-Information>

As your local community bank, we are here for you. Please give us a call or stop by.

NMLS# 472412

